



Imam Reza (as) medical training  
International Patient Department

منشور حقوق بیمار بین الملل (انگلیسی)



Kermanshah University  
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## The international patient bill of rights

### \* **First Orientation**

Receiving health services ideally, is international patient right.

### \* **Second Orientation**

Needed information must be available for international patient properly and adequately; information such as (receiving service packages, educational pamphlets, discharge bills and admission and documented and transparent receiving processes and information and costs related to therapeutic doctor)

### \* **Third Orientation**

Right to choices and decisions freely for international patient at receiving health services must be respected.

### \* **Fourth Orientation**

Providing health services must be based on the principle of respect for patient privacy and confidentiality.

### \* **Fifth Orientation**

They should have a copy of the contract signed that all committed services and payments received have been stated at that by type of service and sealed with hospital finance unit responsible stamp.

### \* **Sixth Orientation**

In case of any difficulty in providing services, patient should meet and negotiate as soon as possible with ward authorities, nursing office, therapeutic doctor and hospital director.

### \* **Seventh Orientation**

Access to addressing to complaints efficient system is international patient right.